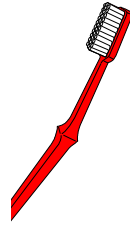




VIDEO WORKSHEET

Unit 1

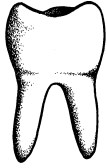
Learning Problem Solving Techniques



USE THE VIDEO FOR UNIT 1 TO HELP ANSWER THESE QUESTIONS.

1. “There are two ways we can deal with problems. Give up and run away or ____.”
 - A. try to solve them
 - B. ask an expert to solve them
 - C. quit trying
2. “Very often people start working on a problem too soon. If you just take the time to _____, very often the solution will “show up” and you don’t need the other steps.”
 - A. understand the problem
 - B. develop a plan
 - C. carry out the plan
 - D. check the results
3. Danny is working as a _____.
 - A. ceramic tile setter
 - B. plumber
 - C. electrician
 - D. building inspector
4. What size tile is being put down on the counter top?
 - A. 2½” squares
 - B. 4” squares
 - C. 6” squares
5. According to Danny, when should you lay tiles in the area that’s not perfectly straight?
 - A. Leave it until last.
 - B. Do it first.
 - C. It does not matter since caulking can cover many problems.





Video Worksheet

Unit 1

Learning Problem Solving Techniques



6. Dee works as a(n) _____.
- A. dentist
 - B. dental hygienist
 - C. x-ray technologist
7. The angular setting of the x-ray machine must be exactly _____.
- A. 30°
 - B. 25°
 - C. 20°
 - D. 15°
8. According to Dee, if you don't solve the problem properly the first time, _____.
- A. you'll get paid anyway
 - B. you'll probably get fired
 - C. you'll get everybody upset and you'll waste time
9. Danny said, "Don't assume that anything is straight and level. Always _____ . And that will solve a lot of problems in the end."
- A. forget about it
 - B. guess and go on
 - C. check it and make sure
10. "A lot of problems have different solutions—many different ways of solving them. And if one way doesn't work, chances are _____."
- A. the problem is too hard
 - B. another way will
 - C. there is no solution

